

Noranda Earth Sciences Library

UX Study – Survey Questions

1. Are you 18 years of age or above?

☐ Yes

☐ No

2. Affiliation (Name of Department or Faculty, Program of Study, etc.)

3. What is your current University of Toronto status?

a. Part-time undergraduate student

b. Full-time undergraduate student

c. Part-time graduate student

d. Full-time graduate student

e. Alumni

f. Faculty

g. Other _____

4. Before today, when was the last time you visited the Earth Sciences Library?

a. Within the last week

b. More than one week ago

c. Within the last month

d. Last academic session (Fall 2019)

e. Last year

f. This is my first time

5. On average, how frequently do you visit the Earth Sciences Library?

- a. Multiple times a week
- b. Once a week
- c. Multiple times a month
- d. Once a month
- e. Less than once a month

6. On average, how long do you spend at the Earth Sciences Library when you visit?

- a. < 1 hour
- b. 1–3 hours
- c. 3–5 hours
- d. 5+ hours

7. What do you do when you visit the library? Please check all that apply.

- | | |
|---------------------------------------------------------------------------|-----------------------------------------------------------------|
| <input type="checkbox"/> Use the quiet study space | <input type="checkbox"/> Use the computer |
| <input type="checkbox"/> Doing group work | <input type="checkbox"/> Accessing the reference section/stacks |
| <input type="checkbox"/> Printing, copying, or other related activities | <input type="checkbox"/> Asking a question at the front desk |
| <input type="checkbox"/> Finding library materials (e.g. books, articles) | <input type="checkbox"/> Seeing a Librarian |
| <input type="checkbox"/> Borrowing library materials | <input type="checkbox"/> Other: _____ |

8. What library resources do you typically use? Please check all that apply.

- | | |
|----------------------------------------------------------------------------------|-------------------------------------------------------------------------------|
| <input type="checkbox"/> Reference texts (in-library use only) | <input type="checkbox"/> Journals or periodicals |
| <input type="checkbox"/> Course reserves | <input type="checkbox"/> Online resources (e.g. e-books, articles, databases) |
| <input type="checkbox"/> Books, magazines, or videos from the general collection | <input type="checkbox"/> Other: _____ |

9. How often do you usually use print resources (e.g. books, journals, etc.) from the library?

	Multiple times a week	Once a week	Multiple times a month	Once a month	Less than once a month
Please indicate your response	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

10. When seeking information on library materials, services, or spaces, would you prefer to...

- a. Consult library staff at the front desk
- b. Search online
- c. Visit the library in person
- d. Other: _____

11–15. Consider the following statements with respect to the Earth Sciences Library. Please indicate whether you agree or disagree:

	Strongly Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Strongly Agree
11. There is enough study space	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
12. There are enough computers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
13. There is comfortable seating	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
14. It offers a quiet environment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
15. There is adequate lighting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

16. In your experience, how do you find navigating and finding items, places, or services at the Library?

	Very Difficult	Somewhat Difficult	Neutral	Somewhat Easy	Very Easy
Please indicate your response	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

17. If there was one thing you could improve about the library, what would it be?

(OPT-IN) INTERVIEW

We will be conducting interviews to develop an understanding of the current user experience (UX) at the Earth Sciences Library, identify user challenges, and develop potential recommendations following the conclusion of the study. Eligible interview participants will be offered the chance to win 1 of 5 \$10 University of Toronto Bookstore gift cards. If you are interested in participating, please leave your email address below.

18. This email address will only be used for the purpose of contacting you regarding the interview. If you would prefer to contact us, please speak to a member of the research team near or at the front desk, or email joshua.shum@mail.utoronto.ca.

- ☐ I am not interested.
- ☐ I am interested, here is my email address: _____

Thank you for participating in this survey!

If you've filled out the paper version, please be sure to submit this survey at the front desk or a member of the research team (located at or near the front desk). If you're filling this online, you're (almost) all set! Show us that you've completed the survey and you can choose to receive a small chocolate bar!