

University of Toronto Scarborough Library

Website Card-Sorting Study Questionnaire

Screener Questions

1. Are you 18 years of age or above?

☐ Yes

☐ No

2. Are you currently enrolled or employed at the University of Toronto Scarborough Campus?

☐ Yes

☐ No

Pre-Study Questions

1. Have you participated in a UTSC Library usability test (e.g. card-sorting, tree-testing, task-based observation) before?

☐ Yes

☐ No

2. (Optional) If yes, when/what activity?

3. How do you feel about the current navigation structure of the UTSC Library website?

4. What is your UTSC status?

☐ Full-time undergraduate student

☐ Alumni

☐ Part-time undergraduate student

☐ Staff

☐ Full-time graduate student

☐ Faculty

☐ Part-time graduate student

☐ Other: _____

5. Please indicate your year of study:

☐ Year 1

☐ Year 4

☐ Year 2

☐ Year 5

☐ Year 3

☐ N/A

6. Please indicate your Program/Department:

7. What is your age?

- | | |
|--------------------------------|--------------------------------|
| <input type="radio"/> Under 18 | <input type="radio"/> 45 to 54 |
| <input type="radio"/> 18 to 24 | <input type="radio"/> 55 to 64 |
| <input type="radio"/> 25 to 34 | <input type="radio"/> Over 65 |
| <input type="radio"/> 35 to 44 | |

8. What is your gender?

- | | |
|------------------------------|---|
| <input type="radio"/> Female | <input type="radio"/> Prefer not to say |
| <input type="radio"/> Male | <input type="radio"/> Other |

9. How familiar are you with the UTSC Library website?

	Not at all familiar	Slightly familiar	Somewhat familiar	Moderately familiar	Very familiar
Please indicate your response	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Post-Study Questions

1. How did you find the instructions for this activity?

	Very difficult	Difficult	Neutral	Easy	Very easy
Please indicate your response	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2. Did you find any cards (items or pages) particularly **easy** to sort?
3. Did you find any cards (items or pages) particularly **hard** to sort?
4. Are there any card (item or pages) groupings that you are uncertain about? If so, please explain in detail.
5. Are there any card (item or pages) groupings that you are certain about? If so, please explain in detail.
6. Are there any category labels (menu headings) you are unsure with, or are unclear? If so, please explain in detail.
7. Is there anything else you would like to share about the activity you've just completed?
8. Do you want a chance to win a \$25 Starbucks gift card? If so, please enter your name and email address in this form: <http://bit.ly/UTSCLibraryRaffle>.^{*1}

¹ Stored separately to anonymize responses.

Thank you for participating!

All done, awesome! Thanks again for your participation. Your feedback is incredibly useful in helping to determine how our content should be organized, so we can make our website easier for you to use.

You may now close this window or navigate to another web page.